



NEWS RELEASE

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Texas.gov Featured in DevOps Case Study by O'Reilly Media

Texas NICUSA leading the way with innovative implementation of forward-thinking software development methodologies

AUSTIN, Texas – September 16, 2014. Texas NICUSA, the private partner that operates [Texas.gov](http://www.texas.gov) (www.texas.gov) on behalf of the state, is pioneering efforts among eGovernment integrators by implementing DevOps and Agile software development methodologies into its day-to-day operations. In a recent release of an O'Reilly Media, Inc. eBook titled *“DevOps in Practice”*, author J. Paul Reed highlights Texas.gov in a case study to better understand how companies in different industries are applying the DevOps methodology within their own organizational cultures. Reed recently interviewed two Texas NICUSA staff members who are the leading forces behind the integration to learn more about how this innovative approach has unfolded for the Texas.gov program.

“DevOps and Agile are innovative practices that deliver results across the full spectrum of software development and technical operations,” said Pete Eichorn, Texas.gov Director of Technology. *“Using these practices has enabled us to produce better, more secure online services in less time.”*

Tim Virtue, Texas.gov Chief Information Security Officer, has embraced the approach within the context of security by embedding his team members within each Agile team at Texas NICUSA. Virtue has also organized his team into its own functioning Agile unit. *“Providing secure online government services to the citizens of Texas and the government agencies we work with are our paramount concerns. This arrangement helps us proactively address security in a strategic, holistic way,”* he said.

With more than 1,000 online services currently available and new applications being web-enabled all the time, these methods have helped Texas NICUSA streamline the software development process.

To download the complete case study, visit http://www.oreilly.com/webops-perf/free/devops-in-practice.csp?cmp=tw-velocity-free-lp-lgen_devops-in-practice.csp.

About Texas.gov

Texas.gov is the official website of the State of Texas (www.texas.gov) and is a collaborative public/private partnership managed by the [Department of Information Resources \(DIR\)](#). [Texas.gov](#) helps state and local government entities web-enable their services and operates without tax funds through a partnership between the State and [Texas NICUSA, LLC](#). Texas NICUSA builds, operates, maintains, and markets Texas.gov and is part of eGovernment firm [NIC's](#) (NASDAQ: EGOV) family of companies. Since its launch in 2000, Texas.gov has securely processed more than 201 million financial transactions and collected more than \$30 billion on behalf of participating entities.

About NIC

Founded in 1992, NIC (NASDAQ: EGOV) is the nation's leading provider of [official government websites](#), online services, and [secure payment processing solutions](#). The company's innovative [eGovernment services](#) help make government more accessible to everyone through technology. The family of NIC companies provides eGovernment solutions for more than 3,500 federal, state, and local agencies in the United States. Forbes has named NIC as one of the "100 Best Small Companies in America" five times, most recently ranked at No.11 (2013), and the company has been included three times on the Barron's 400 Index. Additional information is available at <http://www.egov.com>.