



## Fee Pay

### Online Payments

Fee Pay is a comprehensive online payment solution developed by Texas.gov for state and local governments. Offer the convenience of easy, secure fee payments to your constituents, and efficiently process these payments.

*Fee Pay is your online payment solution for fees, fines, taxes, licenses, and more.*

With Fee Pay, your users can make a payment in four simple steps:

→ Search for fee

→ Review fee details

→ Make a payment

→ Print or email receipt

### Configurable Features

Fee Pay provides a menu of configurable items:

- Define your fee lookup parameters, such as last name, account number, or invoice number.
- Allow users to enter a payment amount or choose from a list of fees.
- Give users the option to receive an email confirmation after payment.
- Include your agency's contact info, frequently asked questions, and Terms & Conditions.
- Obtain user feedback about their experience with an optional online survey.
- Opt for the Fee Pay *Lite* version where no load file exchange is required.



#### Mobile Optimized

Easily complete a transaction from a mobile phone or tablet.



#### PCI-Compliant

Fully comply with federal, state, and industry security standards.



#### User Friendly

Offer modern, intuitive design, plain language content, and 100% accessibility.



#### Personalized Branding

Display your logo & agency name, and your own URL.



# Texas.gov Enterprise Technology Solutions

Empowering state & local government to do **MORE** with less

## Why Texas.gov?



### Leverage Existing Agreement

Implement Fee Pay now. Any state agency, unit of Texas local government, or licensing entity is eligible to use Fee Pay under the Texas.gov master agreement with the State of Texas. Just sign a customer agreement, complete the onboarding forms, receive training, and schedule a go-live date.



### No Out-of-pocket Costs

There are no upfront costs or appropriated funds required to implement Fee Pay. Texas.gov solutions use a self-funded model where users pay a nominal fee to complete their transaction online.

## Value-Adds



### Customer Service

Our multi-channel customer service solution and dedicated support team are available 24/7 to provide quick, convenient assistance.



### Reporting & Analytics

Fee Pay includes a reporting console that provides secure access to daily transactions. You'll also receive free access to web analytics data for your Fee Pay service.



### Marketing & Promotion

Texas.gov helps your agency raise awareness and drive adoption for your online services with a targeted marketing plan or ad-hoc consultation.

## About Texas.gov

Texas.gov helps state and local government entities web-enable their services. We operate without tax funds through a partnership between the State and Texas NICUSA, LLC, an Austin-based company. Texas NICUSA is a subsidiary of NIC, the nation's leading provider of official government portals, online services, and secure payment processing solutions. We partner with 200+ publicly-funded state and local government agencies to provide 1,000+ online and over-the-counter services that process secure payments and safeguard constituent data. Since inception in 2000, the Texas.gov program has securely processed 201 million+ online transactions worth \$30 billion+ on behalf of our government partners.

**Texas.gov/Solutions**

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