

Texas.gov Enterprise Technology Solutions

Empowering state & local government to do **MORE** with less



Pay Counter

Over-the-Counter Payments

TxPay Counter is an over-the-counter payment solution developed by Texas.gov for state and local governments. Offer your constituents the convenience of making in-person or over-the-phone credit card and electronic payments at your office.

TxPay Counter is a complete over-the-counter payment solution – use it as a standalone system or integrate it with your existing Texas.gov TPE® Common Checkout Page (CCP) service.



TxPay Counter authenticates your users and provides end-to-end data encryption from the swipe device to your financial processor.

Enterprise Payment Engine

TxPay Counter is powered by NIC's Transaction Processing Engine (TPE®), a PCI Level 1 compliant enterprise-class electronic payment engine. TPE® offers automated daily disbursements, robust administrative tools, back-end system integration, and full redundancy.



Comprehensive Solution

Support all payment types and integrate directly with your designated bank account.



PCI & USAS Compliant

Fully comply with federal, state, and industry security standards, and the Uniform Statewide Accounting System.



Real-Time Reporting

Store transaction history and generate detailed reports for reconciliation.



Free Updates

Receive automatic updates to leverage new features and functionality.



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Why Texas.gov?



Leverage Existing Agreement

Implement TxPay Counter now. Any state agency, unit of Texas local government, or licensing entity is eligible to use TxPay Counter under the Texas.gov master agreement with the State of Texas. Just sign a customer agreement, complete the onboarding forms, receive training, and schedule a go-live date.



No Out-of-pocket Costs

There are no upfront costs or appropriated funds required to implement TxPay Counter. Texas.gov solutions use a self-funded model where users pay a nominal fee to complete their transaction online.

Value-Adds



Customer Service

Our multi-channel customer service solution and dedicated support team are available 24/7 to provide quick, convenient assistance.



Marketing & Promotion

Texas.gov helps your agency raise awareness and drive adoption for your online services with a targeted marketing plan or ad-hoc consultation.

About Texas.gov

Texas.gov helps state and local government entities web-enable their services. We operate without tax funds through a partnership between the State and Texas NICUSA, LLC, an Austin-based company. Texas NICUSA is a subsidiary of NIC, the nation's leading provider of official government portals, online services, and secure payment processing solutions. We partner with 200+ publicly-funded state and local government agencies to provide 1,000+ online and over-the-counter services that process secure payments and safeguard constituent data. Since inception in 2000, the Texas.gov program has securely processed 201 million+ online transactions worth \$30 billion+ on behalf of our government partners.

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